

CODE OF CONDUCT FOR VOLUNTEERS

EN has Codes of Conduct across the sport which is driven by its' core values of leadership, integrity, teamwork and excellence. Our codes require the highest standards of conduct from everyone involved in netball to ensure that their behaviour and actions meet the values and standards expected of them at all times.

As a Volunteer I will:

- adhere to the code of conduct for volunteers
- be appropriately dressed whenever I volunteer
- listen to and cooperate with my volunteer organiser
- ensure that I follow instructions and comply with any Health and Safety regulations that apply to the volunteer role that I am undertaking
- abide by the "safeguarding best practice guidelines" when volunteering with children and young people :-

http://www.englandnetball.co.uk/Libraries/Inline_Documents/WHOLEBOOKLET.sflb.ashx

- exercise self-control: I understand that verbal, emotional and physical abuse of Officials, Coaches, spectators, athletes or other volunteers is not acceptable or permitted behaviour in netball
- respect the rights, dignity and worth of all people involved in netball, regardless of gender, marital status, race, colour, disability, sexuality, age, occupation, religion or political opinion
- always conduct myself in an appropriate manner
- at all times be respectful to officials if legitimate complaint is justified it should be communicated in an appropriate manner away from public gaze and in the absence of athletes.
- promote this code of conduct to other volunteers, especially those new to the sport

I will not:

- consume alcoholic drinks or illegal substances or smoke either immediately prior to or whilst volunteering
- use Social Media technology to bring the game into disrepute or make an inappropriate comment about a fellow volunteer, coach, official, athlete or the NGB
- as an adult volunteer, over the age of 18, when using any Social Media Networking sites 'follow' or become a 'friend' of any athlete aged under 18 unless that athlete is my child or a family member

Practices never to be sanctioned

The following should never be sanctioned. You should never:

- spend time alone with young people away from others
- take young people to your home where they will be alone with you
- invite or allow young people to stay with you at your home
- transport young people in your car alone
- transport children if you are an unregistered driver (see relevant guidelines)
- if it should arise that such situations are unavoidable, they should only take place with the full knowledge and consent of someone in charge in the club/governing body and/or a person with parental responsibility for the young person. In exceptional circumstances where a coach, manager or volunteer cannot obtain the consent of someone in charge in the club/governing body and/or person with parental responsibility for the young person, the someone in charge in the welfare interest of the young person, preceding paragraph does not have to be followed. If this occurs the adult must record the occurrence with the club/governing body CSO/EN Lead Child Protection Officer
- engage in rough, physical or sexually provocative games with young people
- share a room with a young person unless the individual is the parent/guardian
- allow or engage in any form of inappropriate physical touching or sexual contact or behaviour
- use or allow young people to use inappropriate language unchallenged
- make sexually suggestive comments to a young person, even in fun
- allow allegations made by a young person to go unchallenged, unrecorded or not acted upon
- do things of a personal nature for young people that they can do for themselves, unless you have been requested to do so by the parents/carer. (It is recognised that some young people will always need help with things such as lace tying, and it is also recognised that this does not preclude anyone attending to an injured/ill young person or rendering first aid.)
- depart the netball club or agreed rendezvous point until the safe dispersal of all young people is complete
- cause an individual to lose self-esteem by embarrassing, humiliating or undermining the individual
- treat some young people more favourably than others
- agree to meet a young person on their own on a one-to-one basis.

Incidents that must be reported / recorded

If any of the following occur, you should report this immediately to the Club Safeguarding Officer and record the incident. You should also ensure the parents / carers of the child are informed:

- If you accidentally hurt an athlete.
- If the player appears distressed in any way.
- If a player misunderstands or misinterprets something you have done.

Volunteer name	Date	

Volunteer's signature _____